

# MERIT Organizational Outcomes Assessment Check List 2021

## General Organizational Information

- Contact information for key leaders
- Name for each house/neighborhood, Type of unit (GHH/Legacy), License Type (SNF, ALF, Family Care, other), Specialize Care (Short Term Rehab, Long term Care, Memory Care, or Specialty Populations)
- Guide name, e-mail address, status (Full Time Guide, Guide & Administrator, or Guide and other role) and elder capacity for each house
- For each house/neighborhood – elder capacity and private pay daily rate
- Are each of the coordinator roles utilized?
- Have additional coordinator roles been added (ie Meaningful Life Coordinator?)
- Are the coordinator roles rotated? If yes, how often are the coordinator roles rotated?
- Are nurses using the medication cabinets in the elders room for medication administration?

## Financial Outcomes

- End date of last fiscal year
- Fiscal Year End Occupancy (Budget and Actual)
- Food cost per person per day (Budget and Actual)
- Daily operating cost (Budget and Actual)
- Occupancy percentage for Medicaid, Medicare, Private, and Other for fiscal year
- How do you track overtime? Check all that apply (Overall, By position or role, by house, other)
- Shahbazim starting and average hourly rate
- Overtime by role including Shahbazim, C.N.A., Nurses, Other (Budget and Actual)

## Satisfaction Survey

- Do you conduct satisfaction surveys (for staff, elders, and/or families)? (Yes, No)
- Percent of survey respondents reporting “highly satisfied”

### Retention Rates

The number of team members who left in 2020 - Shahbazim, LPN, RN, DON

The total number of team members in the Shahbazim, LPN, RN and DON role on 12/31/20

## Clinical Outcomes

**SNF** Because the QI/QM's are publicly available, we will pull your data and no action is needed.

### AL – Respond to question below

- Total number of resident days for the year
- Total number of admissions/readmissions in the year
- Total number of elders served in 2020.
- Total number of falls in the year
- Total number of elders developing a new stage II-IV pressure injury in the year
- Total number of elders who experience a weight loss of 10% or more within 180 days.

### Staffing for LTC Homes and Rehab Homes (Sunday – Saturday & Days, Evenings, Nights, Swing Shifts)

- Total Shahbazim Hours Scheduled per day
- Total RN Hours Scheduled per day
- Total LPN Hours Scheduled per day