

Communicating for Success train-the-trainer



Purpose: It is often said, communication is one of our greatest challenges as humans. Establishing a firm foundation of effective communication is vital to a successful, empowered team. Communicating for Success is a train-the-trainer class to equip in-house trainers with the skills and resources to teach the art of communication to all Green House team members in five modules.



OVERVIEW

Communicating for Success is a one-day train-the-trainer session to equip in-house trainers to teach a five module course which can be taught over the course of several weeks or in one 5.5 hour class. The modules explore the foundation for effective communication, skill building for active listeners, how to speak and make requests, and assertive, but not aggressive, communication as a teambuilding must-have. This class is recommended for organizations early in a transformation journey and as a refresher course for current Green House homes and cultural transformation sites. Highly engaging exercises apply communication skills and attitudes to the workplace environment.



SESSION GOALS

- Identify the primary components of intentional communication.
- Develop a strategy for open and attentive listening to counteract internal listening blocks.
- Combine effective techniques and shifted attitudes of listening for positive peer interactions.
- Compose requests, offer feedback, or persuade someone to take action using the three rules of presenting an issue.
- Illustrate strategies for assertive communication.



WHAT PEOPLE ARE SAYING

- ” *The educator materials are laid out in an easy to follow structure.*
- ” *I believe that Communicating for Success creates a foundation for trainees to understand their communication style in order to strive for a more collaborative team atmosphere.*
- ” *The feedback from this class gives me hope that our organization can make the changes we need from the ground up.*



Communicating for Success is part of the communication curriculum from the Green House Learning and Growth Center.

DETAILS

- 1-day virtual session to teach five modules ranging in length from 60-90 minutes. Total length of content is 5.5 hours.
- Pre and post work for trainers is provided.
- Each participant receives:
 - Facilitator guide with detailed teaching instructions
 - PowerPoint slides
 - Learner guide template
 - Communication posters templates

AUDIENCE

- Open to Green House adopters and cultural transformation sites.
- It is recommended that each organization has up to four Communicating for Success trainers.