

2024 Center for Innovation Conference Virtual Option Live Stream Session Descriptions

Tuesday, November 12, 2024

8:00 am – 9:45 am

Keynote: The Homeboy Way with Tom Vozzo, CEO of Homeboy Industries

Objectives:

1. Attendees will understand the tenets of “The Homeboy Way.”
2. Attendees will learn how Thomas Vozzo used his experience as a leader in corporate America to grow The Homeboy Way.
3. Attendees will learn about and be inspired by Thomas Vozzo’s call to compassion.
4. Attendees will understand how a spirit of innovation can support the creation of an inclusive workplace.

Speakers:

Thomas Vozzo, CEO, Homeboy Industries

Thomas Vozzo is the CEO of Homeboy Industries, the largest and most successful gang rehabilitation and re-entry program in the world. He has over 35 years of global business experience in the service, retail, and distribution industries, where he led highly profitable and innovative businesses, such as ARAMARK, Galls, and WearGuard. Additionally, he has expertise in strategic positioning, mergers and acquisitions, work force development, and social impact investing. In 2012, he joined Homeboy Industries as a volunteer and became its first-ever CEO, bringing his business acumen and vision to implement a mission-driven development plan that doubled the size of the organization. He has cultivated Homeboy's portfolio of job-training businesses, such as Homeboy Bakery, Homegirl Café, and Homeboy Electronic Recycling, and increased revenues from its enterprises to decrease its reliance on donations and government funding. He is passionate about helping those who live on the margins of society and addressing the challenges of racial, economic, and systemic injustices. Tom is also an opinion columnist, author, and speaker on The Homeboy Way, a radical approach to business and life that is based on compassion, kinship, empathy, and social justice.

Susan Ryan, CEO, Center for Innovation

Susan Ryan serves as senior director of The Green House Project, leading the non-profit on its mission to fundamentally transform eldercare in America and around the world. As a member of the Green House team since 2008, Ryan has become an internationally recognized leader in long-term care reform – with a particular focus on the organization’s vision for small-home & eldercare communities that provide person-directed alternatives to traditional nursing homes. Throughout her 35-year career in eldercare, Susan has sought to champion the quality of life for elders in a variety of settings across the continuum of care, including the expansion of home and community-based services. At The Green

House Project, she works to create a future where every Elder is able to access high-quality, person-directed living in the setting of their choice.

Tuesday, November 12, 2024

10:15 am – 11:30 am

Concurrent Session A

A7: Dare to 'Cross the Street' and Use Empathy

Developing the ability to have empathy with older adults living with NCD is sometimes scary. Entering into their personal reality can feel like play-acting or getting too close, too emotional. It is important for every care partner to find their own boundaries and also acknowledge the needs of the other person. By expanding one's boundaries, one develops more skills, more competence and more confidence. In this presentation, the presenter will help participants explore their boundaries to empathy and practice techniques that will help them connect and communicate with more depth. These skills can be used with anyone and by anyone.

Objectives:

1. Participants will recognize the difference between understanding, cognitive empathy and emotive empathy.
2. Participants will confront their own feelings or difficulties about entering into empathy with another person (oriented or not) and practice discovering meaning behind behavior of older adults living with NCD.
3. Participants will practice 3 techniques for developing empathy: centering, observing and calibrating.

Speaker:

Vicki de Klerk-Rubin, Executive Director, Validation Training Institute

Vicki de Klerk-Rubin is the Executive Director of the Validation Training Institute and a certified Validation Master Teacher. She is the author of Validation Techniques for Dementia Care and Validation for First Responders. Together with her mother Naomi Feil, the founder of the Validation method, she co-authored the revisions of Validation: The Feil Method and The Validation Breakthrough. Ms. de Klerk-Rubin holds a BFA from Boston University, an MBA from Fordham University, and is a Dutch-trained registered nurse. Since 1989, Ms. de Klerk-Rubin has given Validation workshops, lectures and training programs around the world.

Tuesday, November 12, 2024

12:45 pm – 2:00 pm

Concurrent Sessions B

B7: Achievable - A Simple and Proven Way to Create a Culture of Possibility and Potential with Fraser Wilson

Speaker:

Fraser Wilson, Author, Achievable Culture

Fraser Wilson is the author of the bestselling book: *Achievable - A Simple and Proven Way to Create a Culture of Possibility and Potential*. Creating a culture of possibility and potential is not only desirable, but also achievable. Having led in long term care for twenty-five years, one of the most heavily regulated sectors in the economy, Fraser knows what it takes to embrace the best in your people. When leaders put their people first, focus on their work done well, and engage, enable and empower them, they open themselves, and their team, to bigger, bolder possibilities. Through the strategies laid out in book, *Achievable*, he will inspire and motivate attendees through storytelling and as he shares simple, understandable engagement strategies that honor team members, tap their potential, improve performance, and increase profitability.

Objectives

1. Focus on and acknowledge work done well.
2. Engage, Enable, and Empower Your People
3. Incorporate People-Focused Communication

Speaker:

Fraser Wilson, Author, *Achievable Culture*: Fraser Wilson is the author of the bestselling book: *Achievable - A Simple and Proven Way to Create a Culture of Possibility and Potential*. His personal motto is “Making Others More,” and it’s the reason he wrote *Achievable*. He knows from experience what it takes to be a leader who inspires and motivates people in a sector that is heavily regulated, over scrutinized, underfunded, and chastised by the media. Both at OMNI Health Care and in Chartwell’s long-term care platform, Fraser inspired his people to rise above their daily demands and challenges; he engaged, enabled, and empowered them to live into their potential and achieve exceptional outcomes. Fraser served on the board of directors of the Ontario Long Term Care Association for more than fifteen years and has been its chair. Today, he speaks at conferences to businesses and their leaders about creating a culture of possibility and potential based on the strategies laid out in *Achievable*.

Tuesday, November 12, 2024

2:30 pm – 4:00 pm

General Session: Impact Intensives

Did you know a group of rhinos is called a crash? That’s because they can run up to 30 miles per hour, which is fast for their weight, and they run together in confidence – even if they’re not sure what’s in front of them. The Impact Intensives will challenge us to run with confidence to challenge the status quo to create real impact in our communities. Four leaders will inspire us through their stories of impact, sharing how they identified a need within their community and crashed forward to make real, sustainable change. Interspersed in these vignettes are opportunities for you to identify your next impact opportunity so you can boldly move forward, too. Rob Liebreich, president and CEO at Goodwin Living in Alexandria, Va.: “The Test.” THE TEST is an award-winning short documentary that tells the story of a maintenance worker at a Virginia retirement community who dreams of becoming a U.S. citizen to create a better life for his family. He

enlists the help of two senior residents to prepare for the biggest test of his life: the U.S. citizenship exam. What begins as an informal tutoring arrangement becomes a transformational relationship where these strangers become family. Tamar Krebs, founder and executive director at Group Homes Australia: Rementia. Funded through a grant by the Australian Department of Health, the five-day Rementia retreat – Latin for “return to the mind” – supports those with early-stage dementia diagnosis to learn vital skills and approaches to stay home longer. Through these elders’ stories, Tamar shares how she harnesses her passion for change to make immediate and ongoing impact. Melissa DeStout and Carol Silver Elliott The blueprint for the future, a guide to creating a person-directed, built environment for elders and enriching place for staff to work, will be shared by Melissa DeStout, Perkins Eastman and Carol Silver Elliott is the President and CEO of the Jewish Home Family, located in northern New Jersey. Serving older adults for more than a century, the Jewish Home continuum of services includes the Jewish Home at Rockleigh, offering both long term care and short-term rehabilitation; Jewish Home Assisted Living; Jewish Home at Home, providing home health care services; Jewish Home Foundation as well as a nationally recognized program for the care of individuals with Parkinson’s disease. Prior to joining the Jewish Home Family in 2014, Silver Elliott served as the President and CEO of Cedar Village Retirement Community in Cincinnati, Ohio.

Objectives:

- 1. Attendees will describe ways to identify needs among their community**
- 2. Attendees will relate the stories shared by presenters to ways they can take action.**
- 3. Attendees will identify strategies for action within their own organizations that they can make a real impact on, creating real and sustainable change.**

Speakers:

Rob Liebreich, President & CEO, Goodwin Living: “When I arrive at Goodwin Living, I think about how to uplift those who touch us: residents, members, employees and guests. I listen. I watch. I try to say hello to everyone and engage in the present.” Robert “Rob” Liebreich was appointed President and CEO of Goodwin Living in May 2019. His energy, compassion and creative drive, as well as his proven leadership in senior living, set him apart during a competitive six-month national search for the new Goodwin Living CEO. Prior to joining Goodwin Living, Rob was the executive director of the Asbury Methodist Village (AMV), a not-for-profit continuing care retirement community in Gaithersburg, MD. He has also held senior positions in marketing and operations for senior living organizations in the Washington-Baltimore metropolitan area and the Pacific Northwest. Rob studied Business Administration and International Business and Marketing at Georgetown University, and holds a Master of Business Administration with a concentration in Senior Care and Housing from Johns Hopkins University.

Tamar Krebs, Founder & Executive Director, Group Homes Australia: Tamar Krebs has been immersed in the field of people living with dementia for the last 27 years. Academically trained, with degrees from several universities, her skills and experience

come from hands-on problem solving internationally. In a career spanning over two decades, Tamar has worked in establishments where standards ranged from ‘shockingly inadequate’ to those where residents experienced near ‘5-star hotel’ treatment. She understands the needs of older people, particularly those living with dementia, and this led to her believing there had to be ‘a better way’. This belief led to her founding Group Homes Australia, where 6-10 residents living beyond a diagnosis of dementia live in a home in their local community where they engage in life. Tamar has developed 5-day Dementia retreats for couples and special R&R programs for people living with dementia. Just three words define her clear objective: “Doing Dementia Differently”.

Carol Silver Elliott, President & CEO, Jewish Home Family: Carol Silver Elliott is the President and CEO of the Jewish Home Family, located in northern New Jersey. Serving older adults for more than a century, the Jewish Home continuum of services includes the Jewish Home at Rockleigh, offering both long term care and short-term rehabilitation; Jewish Home Assisted Living and the Jewish Home Foundation. Prior to joining the Jewish Home Family in 2014, Silver Elliott served as the President and CEO of Cedar Village Retirement Community in Cincinnati, Ohio. Silver Elliott began her career in acute care, serving strategic roles in marketing, planning and public relations. Entering the world of older adult services in 2007, she immediately became involved on both a State and national level. She serves on the board of the Association of Jewish Aging Services and served as chair of that board from 2013-2015. She served as a board member of LeadingAge Ohio and also served two terms on the board of LeadingAge New Jersey/Delaware. She is also a member of the board of the VNA of Central New Jersey. In 2012, Silver Elliott joined the national board of LeadingAge, the organization that represents nonprofit senior care providers around the country. She served as chair of that board from 2020-2022. She currently serves as a coach in LeadingAge’s national Larry Minnix Leadership Academy. Passionate about elder abuse prevention, Silver Elliott was instrumental in founding the Shalom Center at Cedar Village in 2010 and in developing SeniorHaven at the Jewish Home in 2015. She is the recipient of numerous State and national awards for innovation and leadership and has spoken at conferences both around the country and internationally. Her biweekly blogs in The Times of Israel have run continuously since 2015 and her personal blog “With a Full Heart” is published weekly. Silver Elliott is the recipient of numerous State and national awards including awards for innovation from both LeadingAge Ohio and LeadingAge New Jersey/Delaware, LeadingAge New Jersey/Delaware’s Lifetime Achievement Award and McKnight’s Women of Distinction.

Melissa DeStout, Associate Principal, Perkins Eastman: Melissa began her career as a summer intern at Perkins Eastman, where she felt an immediate connection to her colleagues who share her passion for creating spaces that improve the lives of the people who live and work in them. Upon her return to the firm as an architect in 2012, she quickly homed in on the Senior Living practice, where she works closely with clients to understand their needs and translate them into physical spaces that inspire joy. She frequently works with clients from a project’s early strategic and master planning through its completion.

Melissa's passion for the well-being of a community's residents and staff—as well as her love of nature—inspires her work with Senior Living clients and with sustainable applications to their projects. Melissa is always seeking ways to share her passion for inclusive, compassionate, and sustainable design, both in and out of the office. She is a firmwide representative for our Women's Leadership Initiative, as well as an active member of the senior living practice's Thought Leadership & Communications group, Project Management Group, and Green Committee, where she encourages and participates in exploring sustainable design solutions. Melissa is a Certified Passive House Designer. She is a LEED Accredited Professional and a member of the AIA.

Tuesday, November 12, 2024

4:10 pm – 5:15 pm

General Session: What the Tech is Going On?

This panel discussion will take a deep dive into dismantling fear around technological innovations that have the potential to improve quality of care and foster and support person-directed living. From an exploration of the role of AI in aging services and its advantages and disadvantages to a look at the future of tech five years down the road, this high-powered panel of experts will guide attendees through interactive discussion and idea sharing. Panelists Mohammad Ghassemi, PhD, assistant professor of computer science and engineering in the College of Engineering at Michigan State University; Joe Velderman, MCP, vice president of innovation for Cypress Living; and Vipin Nikore, MD, MBA, FACP, CEO and co-founder of Homecare Hub and chief medical director at TD Bank, will engage attendees about the importance of understanding the power of technology in senior living communities both today and tomorrow.

Objectives:

1. Understand the importance of adopting technology in the healthcare/senior living environment
2. Discover how technology is currently being used in eldercare environments
3. Explain opportunities and pathways to implementing technology
4. Dismantle fears associated with technology

Speakers:

Joe Velderman, Vice President of Innovation, Cypress Living: Joe Velderman is responsible for building and supporting the innovation capabilities of Cypress Living and all of its affiliates. In addition to these innovation efforts, he is also responsible for all technology operations within the Cypress brand; guiding strategy and direction for all infrastructure, enterprise applications, and data initiatives. Joe has always had an affinity for seniors and is passionate about developing and leveraging technology tools as a means for helping seniors age in a healthy and graceful way.

Vipin Nikore, Chief Executive Officer, Homecare Hub: Dr. Vipin Nikore is the CEO and co-founder of Homecare Hub, a tech enabled health services platform to help accelerate the creation of small, shared care homes by unlocking unused capacity in communities.

He is also the Global Chief Medical Director of TD Bank, a practicing internist at Trillium Health Partners and the Cleveland Clinic, and an Assistant Professor at the University of Toronto Faculty of Medicine. He is the former Site Medical Director for the Department of Medicine at Credit Valley Hospital and was co-course director for MIT's Global Health Informatics course where she co-edited one of the first comprehensive Global Health Technology books. As a medical student he founded and expanded the youth empowerment non-profit uFLOW and he has worked clinically in Haiti, Peru, Ghana, Nepal, and India. Dr. Nikore is a former IBM software developer and has also led projects at the WHO in Switzerland, the Ontario Ministry of Health, UNICEF, Sun Microsystems, Citibank, UCLA, and Lux Capital. He completed his internal medicine residency at Cleveland Clinic, MD at the University of Illinois-Chicago, MBA from the Yale School of Management, and BSc in computer science from the University of Western Ontario. He is a former winner of Canada's top 40 under 40 award, the country's highest award for young leaders."

Mohammad Ghassemi, Founder, Ghamut Corporation: Dr. Mohammad Ghassemi is a professor and entrepreneur with extensive experience leading AI initiatives. He holds a Ph.D from the Massachusetts Institute of Technology in electrical engineering and computer science with a focus on artificial intelligence. Dr. Ghassemi was formerly a director of data science at S&P Global, and a strategic consultant with BCG. He has over fifteen years of technical and strategic consulting experience working with many of the world's largest organizations. In 2018, Dr. Ghassemi joined Michigan State University as an Assistant Professor of Computer Science where he develops tools and systems that combine human and machine intelligence (A.I.) to solve problems that neither humans nor machines can solve as effectively alone. In 2021, he was named as one of nine individuals to serve as a National Scholar for Data and Technology Advancement at the NIH where he led the development of BRAINWORKS, a novel technology platform to visualize 40+ years of scientific knowledge as an interactive graph. In 2021, he was named an "AI Champion" for his contributions to the intersection of AI and medicine. In both 2022 and 2023, he was a recipient of the JP Morgan Chase Faculty Research Award. Dr. Ghassemi is the lead inventor on multiple US Patents, the author of a widely consumed book on health informatics (over 1 Million downloads), and has authored over 60 peer-reviewed scientific papers in venues including: Nature (Scientific Data), Science (Translational Medicine), Proceedings of the IEEE, and the Proceedings of the Association for the Advancement of Artificial Intelligence. His scientific contributions have been cited nearly 10,000 times, and he has been featured by several media outlets including: the BBC, NPR, The Wall Street Journal and Newsweek.

Jeff McSpadden, Co-Founder and CEO, Composure: Jeff McSpadden is co-founder and CEO at Composure, an evidence-based, digital audio company that delivers original soundscapes for senior living communities to improve sleep and drive healthy outcomes for older adults living with dementia. As an entrepreneur, technologist and life-long musician and composer, Jeff has dedicated himself to the pursuit of sound as a vital ingredient to human thriving. Prior to launching Composure, Jeff's 15-year career as a composer includes writing and producing original music for film, television, and advertising

with clients such as MGM, NBC, CBS, PBS, HBO, and AMC as well as brands ranging from Mercedes-Benz, Verizon, Progressive, Toshiba, and Ford. Jeff's career in music began in his hometown of Dallas, TX as a teenager playing trumpet in a range of idioms from jazz to classical to pop and world music. He moved to New York City to attend The New School for Social Research where he graduated with a Bachelor's in the Performing Arts. Jeff continues to live in NYC where he and his wife are raising their two teenage sons.

Wednesday, November 13, 2024

8:30 am – 10:00 am

General Session: Harnessing the Wisdom of Age: A Path to Person-Centered Elder Care

As the global population ages, societies must address the challenge of providing effective elder care while enhancing community resilience. By 2050, the population of elders is expected to double, making it crucial to adopt age-ready practices. Older individuals face unique vulnerabilities, necessitating strategies that integrate person-centered care and community engagement. Developing age-inclusive community plans is essential. These plans should create accessible spaces and services tailored to older persons' needs. Housing must be designed to maintain comfort and efficiency, protecting older residents while promoting sustainability. Urban and residential designs should incorporate features like smart home technologies and accessible infrastructure to support elderly independence and compensate for caregiver shortages. Establishing age-friendly communities with hubs for social engagement, resource distribution, and community building ensures that older adults are integral parts of their communities.

Objectives:

1. Attendees will be able to verbalize the shifting demographics and the impact this has on how we will provide elder care services in the future.
2. Attendees will be able to describe the physical elements of an age-inclusive community.
3. Attendees will be able to describe the role of community engagement and the value of empowering older people who live in a community.

Speakers

Emi Kiyota, Founder, Ibasho: Dr Emi Kiyota is an Associate Professor at the Yong Loo Lin School of Medicine and College of Design and Engineering, and Deputy Executive Director, Centre for Population Health at the National University of Singapore. She is an environmental gerontologist and the founder charitable organization Ibasho, dedicated to co-creating socially integrated, sustainable communities that value their elders, embodying in the Japanese concept of a place where one feels at home being oneself. Her current focus is on creating socially integrated and resilient cities where elders are engaged and able to actively participate in their communities. She has been awarded fellowships to investigate this topic, including the Loeb Fellowship at the Graduate School of Design at Harvard University, the Rockefeller Bellagio Residency Fellowship, Atlantic Fellowship for Equity in Brain Health at the Global Brain Health Institute at University of California, San Francisco. She holds a Ph.D. in architecture - Environment and Behavior Studies - from the

University of Wisconsin-Milwaukee, a Master of Architecture and a Master of Science in Horticulture Therapy from Kansas State University. Dr Kiyota holds a PhD. in architecture from the University of Wisconsin-Milwaukee, a Master of Architecture and Master of Science in Horticulture Therapy from Kansas State University. Her research interests include the development of community-based solutions for aging in place in Asia and design for brain health.

Shira Arnon, Deputy Director of Medical Directorate, Ministry of Health, Israel: Shira serves as the Deputy Director of Medical Directorate at the Israel Ministry of Health (MOH), where she leads a national reform of nursing homes, overseeing an annual budget of \$600 million. She plays an active role in shaping and advancing healthcare legislation for the elderly in Israel and frequently participates in parliamentary committees. Shira holds a master's in public administration from Harvard Kennedy School, an MBA, and a B.A. in Economics and Accounting from Bar-Ilan University.

Wednesday, November 13, 2024

10:15 am – 11:30 am

Concurrent Session C

C7: Bridging Generations: Harnessing Volunteers for Community Engagement and Workforce Development with Perfect Pair and the National Association of Long-Term Care Volunteers (NALTCV)

This interactive session explores the synergistic potential of volunteer-driven initiatives to combat loneliness and foster meaningful intergenerational relationships in long-term care. By blending the strengths of the National Association of Long-Term Care Volunteers' (NALTCV's) companion volunteer programs with Perfect Pair's grassroots intergenerational connections, we present a comprehensive approach to enhancing the quality of life for older adults and inspiring the next generation to join the field of aging. Attendees will learn from innovative strategies that have proven effective in recruiting, training, and sustaining volunteer efforts, alongside the motivational impact of these programs on workforce development in the aging sector.

Objectives:

1. Understand and assess the positive impact of companion and intergenerational volunteers on the mental health and social engagement of long-term care residents.
2. Explore comprehensive training strategies that prepare volunteers for meaningful engagement, with a focus on developing empathy, handling complex emotional and cognitive challenges, and creating intentional, person-centered matches.
3. Formulate actionable plans for initiating or expanding volunteer programs that align with person-directed care and community inclusion, while also promoting workforce development by engaging college students and younger volunteers in the field of aging.

Speakers:

Paul Falkowski, President/Founder National Association of Long-Term Care

Volunteers: Dr. Paul Falkowski has devoted his career to enhancing the lives of individuals in long-term care communities. He holds a bachelor's degree in music from Duquesne University, Pittsburgh, Pennsylvania, and both a Master's and Doctorate in Gerontology from the University of Nebraska at Omaha (UNO). Dr. Falkowski's journey into the field of aging began with his volunteer work in nursing homes. This experience inspired him to establish a nonprofit in 1993, which has successfully recruited and trained hundreds of volunteers for nursing homes across 26 years. In 2003, Dr. Falkowski furthered his commitment to aging studies by joining the Department of Gerontology at UNO. His academic career has flourished since, with him currently teaching online courses in gerontology and volunteer management, conducting pivotal research, and consulting for nursing homes. He recently developed the course "Volunteer Management and Aging Services" and is actively involved in research that links volunteer activities with nursing home quality measures. Dr. Falkowski is also an accomplished author, having written "Creating the Volun-Cheer Force: Rethinking the Way We Use Volunteers in Nursing Homes." His dedication to improving the care of older adults through volunteerism has been recognized with numerous accolades, including the "Distinguished Alumni – 2021" award from the University of Nebraska at Omaha's College of Public Affairs and Community Service. In response to the ongoing need for structured volunteer involvement in long-term care, he founded the National Association of Long-Term Care Volunteers (NALTCV). The organization focuses on educating volunteers to significantly enhance both the quality of care and life in long-term care settings, coordinating with existing volunteer programs, highlighting the critical role of volunteers, and researching the impact of volunteer work.

Kamryn Casey, Director of Community Engagement, Perfect Pair: Kamryn is an aspiring physician and a graduate student in Public Health at the University of Miami. She is also a proud alumna of the University of Michigan, where her studies focused on developmental biology and psychology. She serves as the Director of Community Engagement for Perfect Pair, a nonprofit organization dedicated to connecting college students with older adults in assisted living to combat social isolation and promote intentional intergenerational relationships. Kamryn's involvement with Perfect Pair began in 2021 when she was a college student matched with her own pair. Her pair served as a mentor and a friend during her undergraduate education and is the reason Kamryn moved on to join Perfect Pair's team of directors. Outside of her role at Perfect Pair, Kamryn works in the Emergency Department at her local hospital and is a volunteer crisis counselor with the national Crisis Text Line program.

Wednesday, November 13, 2024

1:00 pm – 2:15 pm

Concurrent Session D

D7: Moving Forward to Improve Nursing Home Quality: Elevating the Resident Voice in Care through Action

In 2022, the National Academies of Sciences, Engineering, and Medicine (NASEM) released groundbreaking recommendations for improving the quality of care in nursing homes

nationwide. Since then, the Moving Forward Nursing Home Coalition has developed action plans to advance a set of prioritized NASEM's recommendations and begun work to implement those plans. This session will focus on the implementation and progress in the development of a guidebook for nursing homes to identify, document, and implement resident goals, priorities, and preferences in care. As the work progresses, there is no better time to learn how to put solutions into action to improve quality in nursing homes.

Objectives:

1. By the end of the session, be able to share one NASEM goal that resonates with your work and how you can leverage to improve nursing home care in your community.
2. By the end of the session, be able to name one new best practice or resource for goal-concordant, person-centered care.
3. By the end of session, identify one guidebook resource you could use or share to improve care in your community.

Speakers:

Laci Cornelison, Interim Director of the Center on Aging, Kansas State University:

Growing up in the nursing home where her mom worked, Laci Cornelison was a gerontologist from the start. Those years of hanging out with older adults while her mom said to "keep busy" turned into her passion. Now she holds the official credentials of a gerontologist along with a long-term care administration and social work license. Laci's experience has included direct leadership and clinical practice in an innovative person-centered care home, college instruction on aging, program leadership with the Kansas PEAK program and the KSU Center on Aging, and national long-term care advocacy through Moving Forward and other initiatives, and research.

Tonya Roberts, Associate Professor & Karen Frick Pridham Professor in Family-Centered Care:

Tonya Roberts, PhD, RN conducts research to help improve the quality of life for frail older adults who require long-term care. She is particularly interested in enhancing the personalization of care in ways that allow older adults to achieve their individual life and care goals, and in developing interventions that activate and engage older adults in their own care and long-term care environments. She is the Karen Frick Pridham Professor in Family-Centered Care and one of two faculty co-Directors of CARE.